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hesitate to call  
them again.”

- Neil Jennings,  
IT Management

## Re:sources UK look to VPS UPS for UPS Refurbishment

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Re:sources approached Trevor Walker of Value Power Systems to provide total refurbishment of two large Merlin Gerin UPS units along with a full maintenance plans to support these UPS units all year round. Stringent criteria was to be met for the parts replacement, predominantly that of keeping all of the Resources IT facilities running while any works were taking place, they being a truly 24/7 operation.

A full survey by VPS engineers took place before the works, to ascertain exactly what was necessary for both UPS units, one a Galaxy 80kVA and the other a 50kVA. As well as the parts being replaced VPS also changed out all of the batteries of both units, all of the parts used were genuine Merlin Gerin replacements, AHF Capacitors, DC and AC Capacitors and new fan arrangements.

The works took place over one weekend, starting late Friday through to Saturday

evening to minimise disruption of the clients work space, personnel and systems, indeed 95% of the actual works took place out of hours. Utilisation of the UPS bypasses enabled the units to be isolated while the works were carried out. The 80kVA was located in the clients main office centre, the 50kVA was located in the underground plant room which made access and removal of the batteries from this area slightly more difficult, and of course all of the new batteries had to be brought into this area also. Environmentally safe certified disposal of all of the old batteries was provided with 80% of the old materials being recycled.

After all of the works had taken place VPS also provided a full maintenance and emergency call out program for the Resources site which offers total emergency cover 24 hours a day 365 days a year with an short response time to the site with trained engineers. Along with this two maintenance visits a year are carried out to ensure the continued smooth operation of the UPS.

Neil Jennings of Re:sourcesUK IT management said “This wasn’t an easy refurbishment, VPS worked very professionally with us around the office complex and our operations. Throughout, they worked with safety always in mind and had everything arranged down to the battery disposal and packaging clearance. We wouldn’t hesitate to call them again”

Trevor Walker of VPS said “This was a major engineering solution, with ongoing logistics, to provide our services, and continue to provide our services into a difficult site. We seem to rise to the challenge each time, which will always be the case given the team we have around us, from the office staff who handle necessary paper works, to Project Management which ensures the smooth running of these larger company requirements, and to the engineers who handle just about everything thrown at them with consummate ease”

For more information contact us today:

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